



Navigating Complexity

Course Overview:

This course will provide participants with some useful tools and techniques on how to approach and deal with complexity that they may be facing in their projects, programs or portfolios, in accordance with PMI's Navigating Complexity Practice Guide. It will look at some scenarios and options for consideration. The intention being that the participant will take away a better understanding of what can be done in order to increase the chances of a successful outcome for their respective, projects, programs or portfolios.

Who Should Attend:

This course can be attended by anyone with an interest in project management, we strongly recommend persons with the following occupations to attend the course:

- Primarily project and programme managers who have some experience and are or have been working on projects/programmes that have elements of complexity. It is also relevant to portfolio managers and leaders who have responsibility for projects/programmes that are deemed to be complex.

Learning Objectives:

Attendees of this simulation will learn the following:

- What the causes of complexity are
- How to assess complexity in their specific environment
- How to build an action plan, specific to their needs
- Some about some useful tools techniques and approaches

Course Outline:

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| <ul style="list-style-type: none">• Introduction to Complexity• What is complexity?• What are the causes of complexity?• How to approach complexity• Relevance of current standards and useful practices and Assessing Complexity | <ul style="list-style-type: none">• Some Scenarios• How to learn from scenarios• Creating the action plan• Navigating complexity as an on-going process |
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Course Duration:

- The duration of this course is 24 hours, and is delivered over (3) full business days.
- Participants can claim 21 PDUs for attending this course.

Instructor:

Dave Gunner, PMP